



# The Nordson Difference

BKG® Aftermarket Services



Nordson Polymer Processing Systems provides customers with engineered components to melt, homogenize, dispense, filter, meter, and give shape to plastic and fluid coating materials. Nordson Corporation leverages the collective plastics industry experience from a series of strategic acquisitions to offer a uniquely broad portfolio of industry-leading technologies. Nordson delivers a full range of precision melt stream products — filtration systems, pumps and valves for extrusion to the extrusion dies and pelletizing systems to meet the constantly evolving needs of the polymer industry.

**Nordson**  
POLYMER  
PROCESSING  
SYSTEMS

Excellence is our standard.  
After-the-sale support is no exception.



# Aftermarket Services

## What Sets Nordson Apart?

Nordson provides processors with innovative solutions for improving the life and performance of their melt delivery components.

With an abundance of aftermarket services available, from after-sale support to service and installation to maintenance and repair, Nordson is committed to helping you improve your process while extending the life of your equipment.



# Aftermarket Services

## Aftermarket Sales

- Reduce lost production time with proactive, on-site customer support from our global sales team network
- Increase productivity by incorporating system upgrades into existing lines
- Optimize your system quickly and effectively with technical advice and support



## Muenster Technology & Training Center

- Save high raw material costs and lost productivity by carrying out proof-of-process testing on BKG® filtration, pump, valve and pelletizing technology
- Throughput: 50-1,200 kg/hr (110-2,645 lbs/hr)
- Melt Range: 50-420°C (122-788°F)
- Granule Diameter: 0.4-12mm (0.016-0.47")
- Different die plates, cutter hubs, pelletizers, screen changers, melt pumps, and water systems

## Maintenance & Repair

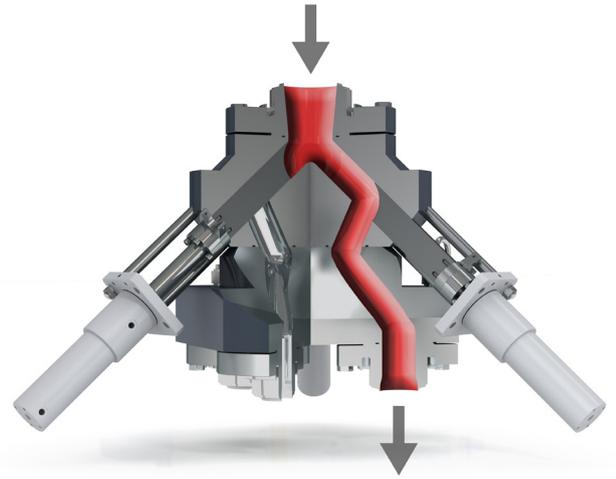
- Protect the value of your investment with expert global repair and refurbishing services
- Capability to repair all BKG® pelletizing systems, as well as filtration and pump technology parts
- Dedicated remanufacturing team with technicians trained specifically in the field of maintenance and repair
- Services range from clean-up and inspection to repairs and refinishing to retrofits that dramatically expand process capabilities of all Nordson melt delivery and pelletizing components



# Aftermarket Services

## Application Engineering

- Dedicated team with over 60 years of experience in the plastics industry, including decades in field service support
- Troubleshoot or optimize existing processes with our technical knowledge and expertise
- Take advantage of our vast understanding of numerous polymers while exploring new process or operating possibilities



## Technical Support & Spare Parts

- Ensure consistent product quality with original replacement parts for optimized performance
- With direct access to engineering records, custom parts can be designed and produced quickly to get lines back up and running
- Technical support available through our regional service centers

## Service & Installation

- Maximize line performance and productivity with installation and commissioning by our experienced and dedicated field service engineers based regionally throughout the world
- Technicians are available to conduct on-site operation and maintenance training



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